

Swan x Shipster. One of the biggest secrets in shipping and eCommerce



The Swan Retail x Shipster integration is a strategic partnership that holds immense potential for online businesses, particularly those in retail and the movement of large goods such as furniture. Our integration bridges the gap between efficient inventory management and streamlined shipping processes direct to the courier. With Swan's robust retail management software you can easily manage inventory, sales and customer data – seamlessly integrated with Shipster's shipping process customisation and courier bookings. The partnership offers a complete end-to-end solution for warehouses ensuring products are efficiently processed and shipped to customers, from shelf to customer doorway, with the ability to manage shipping costs, deliver larger orders and optimise fulfilment speed.



Snapshot of Main Features

Swan Retail

- ✓ Inventory management
- ✓ Order management
- ✓ eCommerce integrations
- ✓ Customer Relationship Management
- ✓ Multi-channel sales & analytics

Shipster

- ✓ Multiple carrier integration
- ✓ Shipping labels & all documents
- ✓ Bespoke shipping rules
- ✓ Custom document design
- ✓ Support engineers (tel. & email)

Case Study: Terraces

Terraces, a retailer of premium brands such as Alpha Tauri and Barbour, achieved remarkable efficiency gains through the Swan Retail X Shipster integration. Prior to integration, their warehouse team took an hour to process 50 parcels per person. With the integration, this processing time was halved, enabling them to handle over 100 parcels an hour per person. Group efficiency surged from 200–250 parcels per hour to 500–600. This transformation has accelerated order fulfillment, improved customer satisfaction, and positioned Terraces to meet increasing demand, demonstrating the significant impact of the Swan Retail X Shipster integration on their operations.



Terraces after go-live:

“It usually takes an hour to do 50 parcels, but we’ve done 100 each in an hour today... this has literally cut our process time down by half.”

Get in touch

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